

2010

HUMAN RESOURCE DEVELOPMENT

SIXTH PAPER

Full Marks : 100

Time : 3 hours

*The figures in the margin indicate full marks
for the questions*

1. Write short notes on any *five* of the following :

5×5=25

- (a) Difference between HRM and HRD
- (b) Quality of worklife
- (c) Pre-determined motion study
- (d) Managerial grid
- (e) Role-playing approach of training
- (f) EDI and its benefits
- (g) Process layout
- (h) Personality traits

2. Answer any *three* questions from the following :

10×3=30

- (a) Describe a unified approach to management development.
- (b) Define QC and describe its process.

- (c) What are the desired personality characteristics for effective managers?
- (d) Explain how can technological change affect social life indirectly.
- (e) Describe five major principles in the design of an efficient system of material handling.

3. Answer any *three* questions from the following : 15×3=45

- (a) What is meant by personnel research? Describe the important functions which personnel research serve.
- (b) Define work measurement and describe its techniques, explaining each of them. What are the potential benefits of work measurement to an organisation?
- (c) Write a critical essay on the inter-relationship among new technology, technological change and industrial relation.
- (d) What is computerised personnel system? Explain with illustration, how the same is different from the traditional system.
